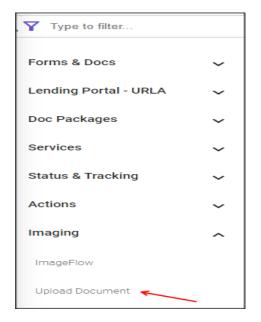


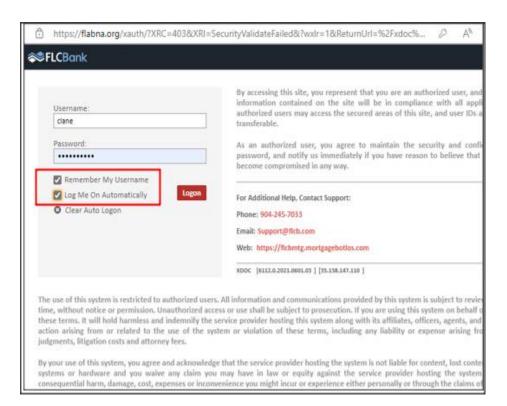
Exhibit A



To Upload Documents into **Imaging**, complete the following steps.

- Log into MortgageBot
- Select loan from pipeline
- Select Upload Document from the Imaging tab located along the left windowpane (Exhibit A)

Exhibit B



Once the window opens, you will need to login with your FLCBank user ID and password. (Exhibit B)

Check both boxes:

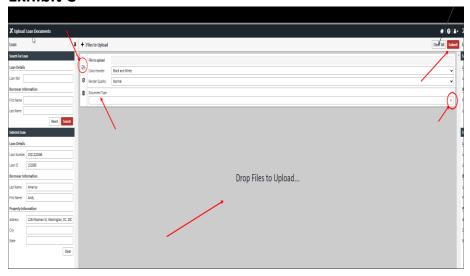
- Remember my Username and
- Log Me On Automatically.

Important: This will keep you logged into ImageFlow for the day.

ImageFlow Instructions Page 1 of 3 09-2024



Exhibit C



Doc Type Folder Choices

| Doc Type Folder | Underwriting Condition Category | Reviewed by |
|----------------------------------|---------------------------------|------------------------|
| LE Fee Entry - | N/A | Fee Entry Team |
| Initial Submission Documentation | N/A | Setup Team/Underwriter |
| Setup Conditions | Setup Condition | Setup Team |
| UW Conditions | PTD-UW | Underwriter |
| CD/Closing Conditions | PTD-CD | Processor |
| | PTD-Closing | |
| Redisclosed LE w/ COC | N/A | LE Redisclosure Team |
| Disclosed/Redisclosed CD | N/A | Closer/CD Team |

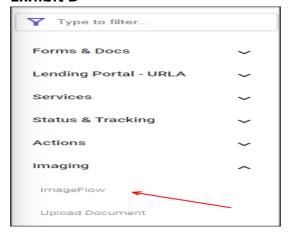
Drag and Drop your document into the gray area **or** click on the file folder icon next to File to Upload to search for your document on your computer. View the screenshot for step-by-step instructions.

Select a Document Type folder from the dropdown menu (Exhibit C).

We prefer that all credit docs are combined into one PDF, if possible. However, you may upload multiple documents during this process and place them in separate Doc Type Folders.

Click the red SUBMIT button at the upper right corner of the screen (Exhibit C).

Exhibit D

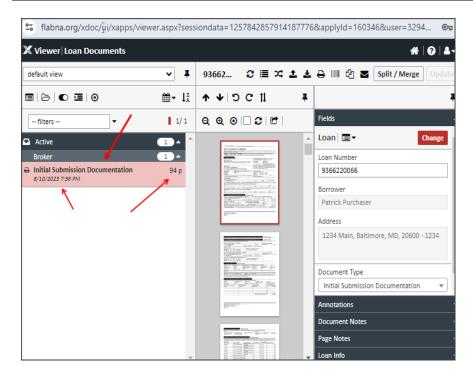


Once all uploading has been completed, please exit the upload document screen and select the ImageFlow screen (Exhibit D) to confirm that all your documents were uploaded.

ImageFlow Instructions Page 2 of 3 09-2024







From the **ImageFlow screen**, you will be able to confirm the Doc Type folder, the time and date stamp and the # of pages uploaded.

ImageFlow Instructions Page 3 of 3 09-2024